



CITIZENS' ACADEMY INFO & FAQ

CITY HALL BUSINESS HOURS

Monday - Friday
8:00 AM - 12:00 PM
1:00 PM - 5:00 PM

Closed Daily
12:00PM - 1:00PM

Police Department
Open 24 Hours Every Day

DEPARTMENT PHONE NUMBERS

Clerk-Treasurer's Office
(260) 748-7010

Code Enforcement
(260) 748-7060

Community & Economic Dev.
(260) 748-7041

Engineering
(260) 748-7030

Mayor's Office
(260) 748-7070

Parks & Recreation
(260) 749-2212

Planning Department
(260) 748-7040

Street Department
(260) 748-7056

PUBLIC SAFETY

EMERGENCY - CALL 911

EMS
(260) 749-1235

Fire
(260) 493-7500

Police Non-Emergency Line
(260) 748-7080

Police Tip Hotline
(260) 748-7099

CITY OF NEW HAVEN NOW ACCEPTING APPLICATION FOR CITIZEN ACADEMY

New Haven is once again offering an interactive forum for citizens to learn firsthand how the City of New Haven is structured and managed. Residents will also learn the City's relationship with Allen County and other public agencies; what services and programs are available through various city agencies; how to access needed services; and how to apply this knowledge by serving as an information resource for neighborhoods, non-profit groups and local businesses in New Haven.

Classes will begin January 24, 2022. Meetings will occur every Monday, 6:00-8:30 PM at the New Haven Community Center.

If you are interested in this educational series, please contact Deb Anne Smith by phone at (260) 748-7072 or email her at dsmith@NewHaven.in.gov.

11-SESSION CURRICULUM

MONDAY EVENING
6:00 - 8:30 PM

APPLICATION DEADLINE
January 10, 2022

CLASSES BEGIN
January 24, 2022

Download Application at
www.NewHaven.in.gov



DO YOU KNOW . . .

The cost to install a traffic signal at an intersection?

What a 3rd class city is?

How many miles of streets are in the city?

Who assigns your street address for a new home?

JOIN US FOR THE CITIZENS' ACADEMY
TO FIND OUT THESE ANSWERS AND
LEARN MUCH MORE!

Visit our Website at www.NewHaven.In.Gov
Follow us on Facebook at www.facebook.com/NewHavenIN
815 Lincoln Highway East, New Haven, IN 46774



WHAT IS THE PURPOSE OF THE CITIZENS' ACADEMY?

The City of New Haven needs continuous input from all residents. We believe that educating local citizens in our community to obtain a better understanding of the functionality of local government, the responsibility of each department and how each department operates helps prepare new community volunteers and leaders, enhances trust, and builds relationships with the local public sector.

WHO CAN PARTICIPATE IN THE ACADEMY?

The Citizens' Academy is open to any New Haven resident who has an interest in city government, how it serves its residents, and how a community of informed residents can improve the city.

IS THERE A COST?

The Citizens' Academy is FREE to participants.

WHO ARE THE INSTRUCTORS?

City representatives and elected officials, including the Mayor, Clerk-Treasurer, and City Council members, along with staff will serve as the primary instructors for the Academy.

WHERE AND WHEN ARE THE ACADEMY SESSIONS HELD?

All session locations will be held at the New Haven Community Center on Monday evenings from 6:00 p.m. - 8:30 p.m.

WHAT ARE THE REQUIREMENTS TO COMPLETE THE ACADEMY?

Each participant will be required to attend all sessions in order to graduate. In this way, participants will achieve the Academy's goal of continuing to better inform the New Haven community about local government and its services.

WHAT HAPPENS WHEN A PARTICIPANT COMPLETES THE ACADEMY?

Participants who complete the Academy will attend a City Council meeting and receive a graduation certificate and recognition from the Mayor and other City officials. Graduates are encouraged to further expand their community involvement as a city volunteer.

HOW OFTEN IS THIS PROGRAM OFFERED?

This program will be offered once a year.

HOW MANY DEPARTMENTS WILL BE FEATURED?

Residents will hear presentations from all city departments. We have also invited other government agencies and partners from other organizations to share their services that will benefit participants.

HOW DO I APPLY TO ATTEND THE CITIZENS' ACADEMY?

There are several ways citizens can apply:

- Participants can get an application form by contacting the Mayor's Office at (260) 748-7070.
- Forward an email requesting an application to Deb-Anne Smith in the Mayor's Office at dsmith@newhaven.in.gov;
- Visit City Hall and pick up an Application in the Mayor's Office (located on the 2nd floor).
- Download the form by visiting our website at www.newhaven.in.gov

For more information, contact the New Haven Mayor's Office at (260) 748-7070.

PARTICIPANTS WILL....

- Gain a deeper understanding of how departments and local governments work together.
- Meet government leaders and department heads.
- Learn about government operations through direct exposure to experts in the field.
- Understand how citizens can become engaged in public affairs.
- Learn about opportunities for community based partnerships and programs.
- Serve as role models for other community residents interested in social change.
- Help improve a livable, more sustainable community.

"Great program! I had no idea of the tremendous scope of services provided and the education and ongoing training needed by professionals to run an effective city."

- Academy Participant
Fall Session

"Through this course, I learned that New Haven is a more dynamic and vibrant/active community than I originally thought. This has been a great opportunity."

- Academy Participant
Spring Session

