This April issue of Insight contains a lot of information on numerous community events along with important information regarding an upcoming public hearing on a water rate increase. Please take time to review this issue regarding water rate information and plan to attend the Public Hearing on April 24, 2017 at 7:00 p.m. in the City Council Chambers.
City Wide Clean Up in New Haven!
Dispose of unwanted residential trash and help us keep New Haven clean!
Saturday, May 12, 2018  7:00 a.m. - 12:00 p.m.

The City of New Haven will sponsor its annual “City Wide Clean Up” on Saturday, May 12, 2018 to local residents. Materials will be collected at the New Haven City Hall Building, north parking lot, 815 Lincoln Highway East, from 7:00 a.m. to 12:00 p.m. For questions, please contact Dave Jones, Superintendent of Utilities at (260) 748-7056.

DROP OFF
815 Lincoln Highway East (New Haven City Hall Building). Enter the parking lot using the entrance on Lincoln Highway. The drive through drop off site will be located at the north side of the building (behind City Hall) and you will need to exit west of the City Hall building onto High Street. New Haven Residents MUST bring a valid driver’s license and/or recent water/sewer bill.

MATERIALS NOT ACCEPTED
• Asbestos materials
• Automotive fluids
• Business or industrial trash
• Car batteries
• Electronics
• Explosives
• Industrial hazardous waste
• Infectious waste
• Mercury containing items
• Oil based or latex paint
• Paint thinner
• Pool Chemicals
• Radioactive materials
• Steel drums
• Tires
• Toxic household cleaners

SPECIFICATIONS
• All unwanted RESIDENTIAL trash will be inspected before it is accepted for disposal.
• Only pick-up truck size loads or smaller will be accepted.
• One (1) drop off load per household will be accepted.
• Appliances that utilize Freon MUST have a certificate of Freon removal before they will be accepted.

This is offered to New Haven residents. In order to provide this service on an annual basis, we will evaluate the response and participation each year and possibly lift certain restrictions in the future. Earth First will provide dumpsters as well as the disposal of unwanted residential trash and waste collection. This service is FREE to New Haven residents, therefore, we strongly encourage you to participate by bringing your unwanted items to the location listed above.

SENIOR CITIZENS
In addition, this year the City of New Haven would like to offer pick up service for our senior citizens who are unable to utilize the drop off site. Please call New Haven City Hall and leave your address along with a brief description of items to be collected prior to May 12, 2018. A truck will come to your home between the hours of 7:00 a.m. and 12:00 p.m. on Saturday, May 12, 2018.

Visit the City of New Haven online at http://www.newhaven.in.gov
UNWANTED MEDICATION DISPOSAL

April 27th  9:00 a.m. - 1:00 p.m.

Thanks to the efforts of Allen County TRIAD and the participation of Walgreen's Drug Stores, there will be an organized drive for the collection of unwanted medication on Friday, April 27th from 9:00 a.m. to 1:00 p.m. Bring any unwanted medication (in their original bottles or packages) to any of these select locations:

907 Lincoln Hwy. West (New Haven)

Ongoing collection sites (for pills only) at:
New Haven Police Department (815 Lincoln Highway East)

For more information, call (260) 469-3036 or visit www.agingihs.org.

Bike Rodeo

Saturday, May 19th
10:30 a.m.-12:30 p.m.
New Haven City Hall Parking Lot
815 Lincoln Highway East

Bicycle Drawings

Bicycle Safety Presentation . . . . . Police Chief Henry McKinnon
Free Safety Inspections . . . . . New Haven Bicycles
Emergency Vehicle Displays . . New Haven/Adams Twp
Fire Department & EMS
Free Hot Dogs for Kids . . . . . Chamber of Commerce

Contact
Jeff Showman  (260) 348-2920
Terry Werling  (260) 437-5712

Visit the City of New Haven online at http://www.newhaven.in.gov

FINE SCHEDULE FOR THE CITY CODE OF NEW HAVEN
DEALING WITH SEWERS AND SEWAGE SYSTEMS

The New Haven Board of Public Works and Safety established a fine schedule for Ordinance G-17-04 (Chapter 51) and City Council approved the fine schedule at its most recent meeting. All residents are required to comply with the Ordinance. Any residents or commercial services who still have illegal connections can be fined in the amounts listed below.

§51.03 Discharge of Gray Water or Waste Water with clear water via Sump Pump to the Sanitary Sewer. $52.65
§51.10 Permit Inspection Fee for Private Sewage Disposal Systems. $25.00
§51.12 Discharge of Unpolluted Water from Air Conditioners, Cooling and Condensing Systems (commercial and industrial customers only). $10.00 per 10,000 s.f.
§51.45 Monthly Fine Schedule for Continuing Violations.

Residential Service
a. Sump pump connected to sewer lateral $52.65
b. Downspout connected to sewer lateral $15.00
c. Faulty or damaged sewer lateral $(TBD)
d. Faulty or broken clean out cap $10.00
e. Unplugged downspout tile $10.00

Commercial Service
a. Sump pump connected to sewer lateral $52.65 (ea)
b. Downspout connected to sewer lateral $15.00
   (per equivalent residential unit (“ERU”))
c. Fine for each ERU $15.00
d. A faulty or damaged sewer lateral $15.00
   (TBD)
e. Discharge of unpolluted water from air conditioners cooling and condensing system $10.00 per 10,000 s.f.
f. Faulty or broke cleanout cap $10.00
g. Unplugged downspout tile $10.00
h. Violation corrected by owner, but not inspected by the City. Continue the fine based on schedule.

SUMMER WASTE WATER DISCOUNT

Customers typically use the most water during the summer months; therefore, all residential customers inside the city limits are automatically put on a discounted wastewater rate for the summer. This discount allows customers to use more water while paying less wastewater.

Each customer’s discount is unique to their own usage average for the previous months of December, January, February and March. This average becomes the wastewater cap for any water used over and above their average during the summer discount timeframe from (May 10, 2018 - September 6, 2018). Ex: Customer “A” has an average of 5,000 gallons of water from Dec-Mar. June’s water usage is 8,500 gallons but they are only charged for 5,000 gallons of wastewater. They are getting a discount of 3,500 gallons on their waste water portion of their bill. For questions, please contact the New Haven Utility Office at 748-7050.

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How the rates are passed?
The rates are passed through a City Ordinance. To pass an ordinance, it has to go through three “readings”. If an ordinance has a direct financial impact on residents, it also requires a public hearing. The public hearing for this water rate increase will be held on Tuesday, April 24, 2018 at 7:00 p.m. in the City Council Chambers at City Hall.

How will this affect my bill?
If you want to figure your water rate increase quickly, simply look at the “water” portion only of your bill and add 25% to see how this will affect you. Below is a breakdown of costs that illustrate how a rate increase would affect a bill for an average residence.

<table>
<thead>
<tr>
<th>Gallons Used</th>
<th>Present Rate</th>
<th>Proposed Rate</th>
<th>Difference</th>
<th>Percent</th>
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<tr>
<td>1,000</td>
<td>$15.58</td>
<td>$19.48</td>
<td>$3.90</td>
<td>25%</td>
</tr>
<tr>
<td>2,000</td>
<td>$15.58</td>
<td>$19.48</td>
<td>$3.90</td>
<td>25%</td>
</tr>
<tr>
<td>3,000</td>
<td>$22.97</td>
<td>$28.72</td>
<td>$5.75</td>
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</tr>
<tr>
<td>4,000</td>
<td>$29.96</td>
<td>$37.45</td>
<td>$7.49</td>
<td>25%</td>
</tr>
<tr>
<td>5,000</td>
<td>$36.95</td>
<td>$46.19</td>
<td>$9.24</td>
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<tr>
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<td>$43.94</td>
<td>$54.93</td>
<td>$10.99</td>
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</tr>
<tr>
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<td>$63.67</td>
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</tr>
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<td>$71.95</td>
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</tr>
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<td>$15.96</td>
<td>25%</td>
</tr>
<tr>
<td>10,000</td>
<td>$70.10</td>
<td>$87.63</td>
<td>$17.53</td>
<td>25%</td>
</tr>
</tbody>
</table>

Sample residential cost
Example: A household that used 2,300 gallons of water in a month currently has a bill of $17.92 for water, $1.25 sales tax, $53.75 for sewer, and $5.35 for storm water. That’s a total of $78.27. When you figure a 25% increase on water, it will increase this household’s monthly bill approximately $4.43. Please keep in mind that this is just a sample as every household is different.

Why aren’t there small increases annually?
In order to cover increases and keep our water utility sustainable, the City’s financial consultant recommended a 50% increase back in 2016. After much discussion, city officials felt that a 50% increase was much too large of an amount to pass on to residents all at one time. Therefore, the recommended increase was divided into two different segments to keep the cost more affordable. A 30% water rate increase took effect in April of 2017, and an additional 25% water rate increase would take effect in early 2018. After this current 25% water increase, the City plans to review water and sewer rates annually to keep up with increases passed on from Fort Wayne.

Breakdown of your water bill
There are 3 different components that make up a utility bill. There is a water rate, a sewer rate and storm water rate.

Will water and sewer increases ever end?
That’s a very good question and unfortunately, there isn’t much good news. Water/sewer costs in general are going to continue to increase. In addition to the increases in wholesale water and sewer rates from Fort Wayne, the Indiana Department of Environmental Management (IDEM) requires us to meet standards for waste treatment and eliminating discharges into the rivers. We don’t think water rates will increase greatly over the next few years; however, sewage rates are going to be a problem. Fort Wayne is just starting their sewer separation project and we’ve heard estimates from $500 million to a billion dollars that they’ll need to satisfy IDEM requirements. That cost is going to eventually fall on their users.

What else can we do?
Conservation is perhaps the most important step you can take to keeping your monthly water bill low. Among the things you can do: fix leaking faucets and toilets that run; use reduced-water showerheads; where practical convert to water saving, high efficiency toilets, washers and dishwashers; eliminate water run-on when washing hands and dishes. In other words, the less water you use, the lower your total bill will be. We will continue to search for efficiencies that the City can do to reduce costs. We’re proud of our people and the work they do, but we have to figure out how to make cuts.

Contact
If you have any questions, please contact your City Council Representative listed below:

1st District:
Floyd Ball (260) 749-8162 fbhall@newhaven.in.gov

2nd District:
Sarah DiGangi (260) 749-7630 sdigangi@newhaven.in.gov

3rd District:
Craig Dellinger (260) 460-7161 cdellinger@newhaven.in.gov

4th District:
Bob Byrd (260) 493-2322 rbyrd@newhaven.in.gov

5th District:
Steve McMichael (260) 602-6606 smcmichael@newhaven.in.gov

At-Large
Dave Cheviron (260) 749-2211 dcheviron@newhaven.in.gov

At-Large
Terry Werling (260) 749-5609 twerling@newhaven.in.gov