



**Community Newsletter - City of New Haven - March, 2019**



Terry McDonald, Mayor

**Look How Far We've Come in 20 Years**

As most of you know, this is my last year as Mayor for the City of New Haven. I have been in public service for 45 years, serving as an EMT, New Haven Police Officer, Detective and the last 20 years as your Mayor. I recently highlighted some of our achievements during my final State of the City Address and want to provide you with a brief overview of just how far we've come over the last two decades. I cannot emphasize enough that many of these things would never have been possible without such a devoted and talented team.

**MAYOR'S OFFICE - Communication**

When our team first took office, one of the most important things was to open the doors of communication - everywhere. Internally, this began with weekly staff meetings and monthly department meetings. Open door communication with the public remains our top priority. Through the City's website, Insight (the city newsletter), the city sign board and various open meetings, residents are able to stay informed about what's going on in their community.

Over the last 20 years, New Haven government offices received much needed technological upgrades, including city cell phones, laptops, internet, radio systems and upgraded city equipment in order to become more efficient and better serve the public. In an effort to strengthen relationships in our neighborhoods, we began working with our neighborhood association presidents, our East Allen County School system and many other clubs and organizations to work more closely together. Since 2000, we added much-needed city departments, including a Human Resources Director, Code Enforcement Officer and a GIS Division. All of these departments were essential in the daily operations of the city.

Over the last two decades, the Mayor's Office implemented successful programs such as the Mayor's Youth Advisory Council, created an Intern Program and created the New Haven Citizens' Academy to give residents a better understanding of how your local government operates. In 2006, we worked with a committee and created the citywide waste collection to provide a lower cost of service to the residents citywide. Awards and recognitions along with so many community events have been offered to the public to bring the community together. Our vision also led to the creation of a Community Foundation for the purpose of funding grants to benefit the New Haven community.

**Cultivating Relationships – Working Together**

Due to our collaborative efforts, we have created partnerships and strengthened relationships with our local Chamber of Commerce, and have worked with officials from the City of Fort Wayne, Allen County, Indiana State elected officials and those elected officials at the Federal level. We have secured a permanent position on the Greater Fort Wayne Board to represent the City of New Haven and the future growth of Allen County. We cannot begin to name all of the wonderful groups, organizations, boards, commissions, clubs, corporations, neighborhood associations, local businesses, regional businesses and all of the residents throughout New Haven and the northeast region that we have partnered with on projects and other initiatives to keep New Haven moving forward in the right direction. Partnerships are important, communication is important, and all of you are important. We will continue to encourage residents to come to New Haven City Hall and work with your Mayor, Clerk-Treasurer, City Council members and City Departments to help keep New Haven a thriving and growing community.

Your city government is a team. All members of the team must work together each doing their part in the greater effort for the team to be successful. Each part of the team is important and no one segment is more important than the other. If the transmission of your car breaks down, your car doesn't go anywhere. All components must work together and I believe over the last 20 years, our team has performed seamlessly and because of that, our City is better, stronger, more prosperous and has a brighter future than ever before.

**CONTACT INFORMATION**

Clerk-Treasurer .....	748-7010
Code Enforcement.....	748-7060
Drug/Crime Tip Hotline.....	748-7099
Engineering.....	748-7030
EMS.....	749-1235
Fire.....	493-7500
Mayor's Office.....	748-7070
Parks.....	749-2212
Planning/Permits.....	748-7040
Police Non-Emergency.....	748-7080
<b>Sewer/Water (24 Hr. Emergency).....</b>	<b>414-9097</b>
Street Dept.....	748-7056
Utility Office.....	748-7050

**ENGINEERING PROJECTS**  

 Updates on current street projects are available on our website at [www.newhaven.in.gov](http://www.newhaven.in.gov)

**SEWER BACK UP**  
 If you experience a sewer back up, please contact the City of New Haven Sewer Department at 414-9097 before you call a private contractor.

**CITY HALL BUSINESS HOURS**

<b>Monday - Friday</b>	
Clerk-Treasurer	7:00a.m.-4:00p.m.
Engineering	7:00a.m.-4:00p.m.
Mayor	7:00a.m.-4:00p.m.
Parks Dept.	8:00a.m.-4:00p.m.
Street Dept.	7:00a.m.-4:00p.m.
Planning Dept.	7:00a.m.-4:00p.m.
Utilities	7:00a.m.-4:00p.m.

**REPUBLIC SERVICES CUSTOMER SERVICE**  
**(800) 876-9001**      [www.republicservices.com](http://www.republicservices.com)

**NEW HAVEN CITY COURT**  
 City Court permanently closed on December 31, 2018.  
 Payments Are No Longer Accepted

**◆ Meetings at New Haven City Hall ◆**  
 (Park Board Meets at the Community Center)

**April**

04/01	Park Board	6:00 p.m.
04/02	Board of Works	9:30 a.m.
04/09	City Council	7:00 p.m.
04/16	Board of Works	9:30 a.m.
04/16	Plan Commission	7:00 p.m.
04/17	BZA	7:00 p.m.
04/19	Good Friday	<b>CLOSED</b>
04/23	City Council	7:00 p.m.
04/25	Fire/EMS	7:00 p.m.

### **PUBLIC SAFETY – New Haven Police Department**

Public safety is the #1 priority for any city to remain safe and grow. Below are just a few highlights of how the New Haven Police Department has grown over the last 20 years.

·New Haven increased its patrol officer staffing from 17 in 1999 to 21 officers in 2019.

·From handwritten reports to computer generated reports/Spillman system

First Crises Intervention Team/CIT.

·Updated to online computer-generated reports with built-in cad system for diagram.

·New Haven's ERT (SWAT) Team (currently decommissioned).

·Allen County School Safety Commission Membership. (NHPD currently hosts these meetings.)

·In-Car Computers and camera.

·Started conducting sex offender home checks.

·Encrypted radio communication.

·Officers issued tasers.

·Assigned first Liaison Officer to the Allen County Drug Task Force.

·New Haven's first School Resource Office.

·Fully digital radio communication.

·New Haven's first Deputy Chief.

·Electronic Gas Tracking System.

·Officers carry Narcan which saves the lives of overdose patients.

·New position of part-time patrol/detective.

·Transitioned from handwritten evidence logging and tracking to a digital/scanner system.

·Officer utilizing drones for accident photos and reconstruction.

·Entered contract with Fort Wayne Animal Care & Control.

·All patrol vehicles have prisoner transport cages and rifle mounts.

·Added 4 tornado sirens bringing the total to 9 throughout the Community.

### **PUBLIC SAFETY – Fire/EMS**

The Fire/EMS Department is crucial in providing top of the line patient care in any emergency. Since 2000:

·EMS went to (Advanced Life Support) paramedic level service allowing our first responders to transport patients to the hospital with ALS care.

·Since 2000, New Haven EMS has purchased 5 ambulances and 3 new fire engines, 1 ladder truck and 3 command vehicles.

·2019 Fire Truck – non transport ALS (certified unit) which allows for a paramedic or advanced EMT on engine 11.

·Increased daily staffing.

·Fire/EMS has been instrumental in assisting churches, schools and businesses with the purchase of AED's (Automated External Defibrillators).

·Fire/EMS staff carry Narcan which saves the lives of overdose patients.

·Offer the Subscription EMS program to residents giving residents a discount on their EMS invoice.

·Red Cross Smoke Detector Program.

·Lost House Program.

·Obtained grant funding for power load cots in all 3 ambulances.

·Obtained grant funding just this year for \$557,000 for new SCBA's (Self-contained breathing apparatus).

·Created a Gear Replacement Program.

·Updated fire equipment and fire gear.

·Obtained grant funding for health and safety equipment (treadmills, ellipticals, free weights and physicals for all staff).

·Established the Annual Fire Muster to showcase the talents and responsibilities and every day gear used to save lives.

### **PUBLIC WORKS– Engineering**

We've seen a lot of underground infrastructure work and improvements on our streets and roads over the years. Our Engineering Department has been hard at work to keep the foundation of our community updated. A brief overview includes:

·Sanitary sewer separation - this was a mandate from the State of Indiana and New Haven accomplished ahead of many other communities.

·Waterlines were replaced in the downtown area and in the Meadowbrook neighborhood.

·New Haven experienced many sewer extensions to help facilitate developments such as the Landin Road Lift Station and the installation of the lift station at Hartzell and Seiler.

·Lift station Cameron Creek to Seiler & Minnich.

·Paved or reconstructed hundreds of miles of roads and streets.

·Installed or rehabilitated miles of sidewalks.

·Rebuilt Moeller Road, Landing, Minnich Road Extension, Park Avenue, Main Street.

·Raised the water tower.

·Many, many miles of waterlines installed and neighborhood streets paved.

### **PUBLIC WORKS– Utilities**

The leaves are picked up in the fall, the streets are plowed in the winter to keep them passable, and potholes are filled in the spring to keep our streets safe, but the Utility Department has done so many other things that aren't seen by the public. An overview includes:

·The Utility Department built a new facility and moved from old Summit Street to its current location.

·The Utility Department increased its staff from 13 to 18 employees.

·The Storm Water Utility was established in 2004.

·Pot holes were filled out of the back of a dump truck: now we use a hot box to pre heat material.

·Pavement Cracks were filled by hand and bucket: now a pressurized machine does all the work.

·Pavement stripes and markings were done by hand and a homemade cart: now a portable paint machine that does the job in ¼ of the time.

## **PUBLIC WORKS– Utilities (Cont’d)**

- Sidewalks and ramps have been a point of emphasis bringing them up to ADA standard throughout the City.
- The City has been named a tree City USA for 8 straight years.
- Customers are offered more convenient ways to pay their bill - from their phone or online.

## **Economic Development - Residential Growth**

·The City of New Haven realized a surge in new housing in the early 2000's. Housing accounts for approximately one-half of the annual new investment. From 2000 through 2018 the city averaged 63 new homes per year. The average home price for this period is \$174,326. Residential Growth is vital to Economic Development. Housing and its resulting population is important to employers, merchants and the local utility. Area manufacturers rely on a strong available workforce. This holds true for employers looking to site new facilities in the area. New homes support local commerce by adding additional customers and disposable income. New homes favorably support the New Haven Utilities by adding rate payers. The capital costs of the utility are able to be distributed across the growing customer base and generating additional revenue.

Beginning in the late 1990's continuing through the mid 2000's the city was successful bringing in more developers. As a result New Haven opened up 11 new subdivisions. The city focused resources in the downtown business district and completed a streetscape project breathing new life into an area that was showing signs of blight and decay. The new housing additions started in the past 20 years are:

- |                  |                         |                 |
|------------------|-------------------------|-----------------|
| ·Ashford Lakes   | ·Landin Meadows         | ·Timber Creek   |
| ·Castle Rock     | ·Landin Point           | ·Victoria Lakes |
| ·Greenwood Lakes | (Enclaves & Bay Meadow) | ·Windsor Point  |
| ·Harrington      | ·Pinestone              | ·Woodfield      |

With new housing options the city enjoyed an unprecedented residential growth streak. The developers partnered with home builders and, through their marketing efforts, New Haven welcomed a large number of new residents to the community. According to the United States Census, New Haven had a population of 12,812 in 2000. In 2010 New Haven had a population of 14,794. This increase was the direct result of new housing. Our most recent estimates have increased to approximately 15,400 residents.

## **Commercial Growth**

Commercial Growth from 2000 through 2018 totaled \$57,920,922.00. The City of New Haven redeveloped Broadway in 2007. This project included a full reconstruction of water and sewer lines, streets, sidewalks, lighting, and the addition of landscaping and focal points. In 2008 Rack and Helen's Bar & Grill expanded their facility and invested over \$1 million dollars. This was the largest investment in the Downtown Business District. While there have been many business transitions since this time, the majority of buildings remain occupied.

Beginning in early 2000 Isabelle Drive was being developed. This commercial development represented some of the strongest commercial investment in New Haven in the last 35 years.

## **Industrial Growth**

Industrial Growth from 2000 through 2018 totaled \$104,791,681.00. The majority of industrial growth was gained from local expansions. During this period over 600 jobs have been added to the existing employment base prior to 2000.

## **New Haven Parks & Recreation**

Our Parks & Recreation Department makes our community a great place to live, work and play, and has something for everyone as we continue to grow. Over the last 20 years, we've seen:

- Jury Pool renovated and re-open in 2011. Since that time, we've had close to 300,000 visitors to our upgraded pool and park.
- Canal Landing Park and Werling Park were both added to give us a total of 13 local parks.
- Restoration of the Old New Haven Depot.
- The River Greenway was constructed giving us close to 3 miles of trails that connect residents to over 100 miles of trails throughout Allen County.
- Schnelker Park received additions to the park with a new Veterans Memorial, a new band shell and renovated public restrooms.
- The New Haven Community Center had been a desire for the city to provide for the last 35 years. Opening in 2017, the Community Center is truly a focal point of our community and your family. The New Haven Community Center is home to the New Haven Parks & Recreation offices, the Hickory Room Senior Center, Youth Activities and enrichment classes, event and rental spaces.
- The Fitness Center has seen close to 900 members since it opened.
- In 2017, the Parks Department received an award from the State of Indiana for our Community Center. Because of the addition of this facility, more programs and expanded activities are now offered to the public.

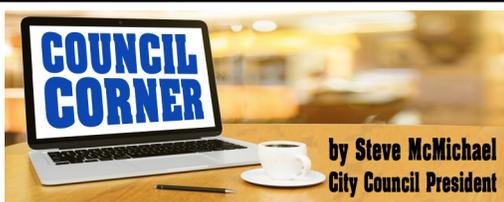
## **New Haven Clerk Treasurer's Office & Utility Offices**

- Since 2000, utility customers increased from 4,000 to 6,392.
- Increased employees from 6 to 9 in the Clerk's and Utility Office.
- Upgraded computer systems to make operations more efficient.
- Technology has allowed us to do reports electronically.
- The City has gone from 80 full time employees to 93 in 2019.
- New BSA Software was installed for payroll in 2016.
- Improved efficiencies in the payroll system from manual accounting to biometric timeclock and payroll software system.
- Timeclocks are used by all departments and all employees.
- Payroll claims such as Federal and State taxes, child support payments, and retirement contributions are sent by electronic fund.
- Transfers eliminating paper checks and late payments. Monthly police pensions and insurance bills can also be sent directly to the vendor by an ACH payment.

## **Overview**

We simply don't have enough room in Insight to list everything that we have accomplished over the last 20 years, but we have worked hard to make upgrades, improve efficiencies, comply with state and federal regulations, offer programs, and maintain open communication with residents.

We've been faced with many challenges over the years and have learned that local government cannot fix every problem. However, we remain committed to meet those challenges, make services more efficient, plan for city growth and keep our residents safe. Because of that, I'm proud to have been your Mayor of this wonderful city for the last 20 years.



by Steve McMichael  
City Council President

## What is the BZA?

The City of New Haven Board of Zoning Appeals (BZA) is a five (5) member body that operates under advisory planning law in accordance with IC 36-7-4-900.

The Board of Zoning Appeals is a quasi-jurisdictional body in that it has the power to conduct hearings, issues orders and grant judgments. Under State law, the Board of Zoning Appeals is responsible for the following: (1) Granting of variances, (2) Granting of special exceptions, and (3) Hearing administrative appeals. Most of the BZA's efforts are devoted to hearing variance requests, but the BZA is under no obligation to grant those variance requests. The Board is under an obligation to hear the request and then make a decision based on their findings. According to IC 36-7-4-918.5, the following criteria must be used. (1) the approval will not be injurious to the public health, safety, morals and general welfare of the community, (2) the use and value of the area adjacent to the property included in the variance will not be affected in a substantially adverse manner, (3) the strict application of the terms of the zoning ordinance will result in practical difficulties in the use of the property.

Members serve four (4) year staggered terms and membership of the BZA consists of: 4 citizen members who must reside in the City's jurisdiction are appointed by the Mayor; and 1 citizen member who must reside in the fringe jurisdiction area is appointed by the Plan Commission. Like other city meetings, the public is encouraged to attend. BZA meetings are held on the second to last Wednesday of each month at 7:00 p.m. in the City Council Chambers.

Have a question for City Council? You can call or text me at (260) 602-6606, or email me at [smcmichael@newhaven.in.gov](mailto:smcmichael@newhaven.in.gov).

- Steve McMichael  
City Council President



**New Haven Community Center**  
(behind McDonald's)

**Saturday, April 20, 2019**  
**5:00-7:00 p.m.**

**Registration Deadline: April 12, 2019**

**Cost is \$7.50 per person**

Moms take the night off because this is a special night out for Fathers (grandfather/father figures too) and Daughters. Join us for a Night of Music, dancing, food and fun!

This year's theme is "Island Style". Feel free to dress the part or just dress up. Daughters of all ages may be escorted by Dad, Grandpa, Uncle or other special father figure.

Check out the event on our Facebook page. If you have any questions or would like more details, please contact the Park Office at (260) 749-2212.

# No Wipes Down the Pipes

Even if a product says it is "flushable" ...

**Unless it is toilet paper, it should not be flushed!**

- Diapers (including cloth, cotton, disposable, or plastic)
- Flushable, disposable, cleaning, or baby wipes
- Paper towels, cloth towels, or any type of rag
- Feminine hygiene products
- Facial Tissues



**Place the items listed above in a trash can**

**Putting these items down toilets may plug sewers and cause raw sewage to back up into YOUR HOME**



## Republic Services Reminders to Residents



Republic Services would like to remind residents to set your trash and/or recycling carts at the curb either the night before your pick up day or by 6:00 a.m. the morning of your pick up day to ensure your trash is collected on your assigned day of service.

Trash and recycle carts must also be separated at least 3 feet apart so that the truck's electronic arm can lift and empty your cart.

If you have any questions, please call Customer Service at 1-800-876-9001.