Help Starts Here with 2-1-1

What is 2-1-1?
2-1-1 is a national dialing code for free access to health and human service information and referral. 2-1-1 is an easy-to-remember number that helps connect individuals and families in need to community-based organizations. Today, 2-1-1 reaches approximately 91 percent of the U.S. population. Live referral specialists are available 24 hours a day by calling 2-1-1 and get information for the following:

- Food
- Clothing
- Counseling
- Utility Assistance
- Health Care
- Education
- Transportation
- Dental
- Prescription
- Insurance
- Disaster Resources
- Housing/Shelter
- Legal Aid
- Veterans
- Volunteers

Why 2-1-1?
2-1-1 is easy to use and helps track gaps, duplication and trends in social services. 2-1-1 is essential in disaster relief, helping reduce non-emergency calls to 911 by connecting victims, donors and volunteers with social service agencies. 2-1-1 can also be good for business because it helps employees through crises.

Are there charges for calling 2-1-1?
There are no charges for calls from landline phones; calls are free from most pay phones. However, normal usage minutes and taxes apply to cell phone users.

Where is 2-1-1 available?

What does the system cost?
It is estimated that 2-1-1 costs communities an average of $1.50 per person for the area served. Your United Way/United Fund gift helps support this critical service. United Ways and United Funds in Indiana are a primary supporter of the Indiana 2-1-1 Partnership and IN211 Centers. All active IN211 Centers rely on United Way/United Fund support and some receive up to 95 percent of their total annual budget from United Way/United Fund contributions.

How many people use 2-1-1?
Last year, over 40,000 calls were answered from residents of northern Indiana. Most of the calls were related to basic needs like food, clothing, shelter, and financial assistance for rent and utilities.

For more information on 2-1-1, go to www.myunitedway2-1-1.org or contact Director of 2-1-1 Services Jaimie Ferren at (260) 469-4030.

Visit the City of New Haven online at http://www.newhaven.in.gov
Christmas Tree Drop Off Sites
December 26-January 12

- Jury Park
- Meadowbrook School [Parking Lot]
- New Haven City Hall [Parking Lot]

Plastic bags, ornaments and all other decorations must be removed before you drop off your tree. Additionally, wreaths will not be accepted.

For more information, contact the Allen County Solid Waste District at 449-7878.

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New Haven Share the Warmth Coat Program

The New Haven Food Bank wants to remind residents that the Share the Warmth Coat Program is in full swing. Winter coats of all sizes (infant sizes to adult size 5x) are now being collected through the end of winter. The New Haven Food Bank is asking that all donated coats have working zippers, buttons, or snaps.

**Drop Off Locations**
- 3Rivers Credit Union
- Emanuel Lutheran Church
- IAB (New Haven branch)
- Chase Bank (New Haven & Georgetown locations)

Coats will be available for distribution each Tuesday (through the end of February) from 9:00 a.m. - 11:45 a.m. at Emanuel Lutheran Church, located at 800 Green Street in New Haven. For more information, contact Emanuel Lutheran Church at 749-2163.

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2018 Rate Change Notice
Republic Services

The contracted rates for trash service increase each year during the term of the contract for the City of New Haven. The rate will change effective January 1, 2018 and residents will see an increase of .22 cents for basic garbage service.

For any questions regarding your Republic Services invoice, please contact Republic Services directly at 1-800-876-9001.

New Haven City Council

**City Council**
- The government of cities is divided between the mayor and the common council.
- The mayor exercises the executive authority (I.C. 36-4-4-3) of the city and is primarily concerned with its day-to-day operations.
- The Common Council exercises the city’s legislative authority (I.C. 36-4-4-4) and makes the laws that govern the city and appropriates the city’s monies.
- City Council members are parttime officials who serve a 4 year term and there are no term limits for City Council.
- City Council meetings are held on the 2nd and 4th Tuesday of the month.
- New Haven’s legislative body consists of 5 councilmanic districts and 2 at-large districts for the area.

**City Council Responsibilities**
- New Haven City Council serves 2 primary functions for the City:
  - Legislative Body – City Council exercises the passage of ordinances.
  - Fiscal Body – City Council fixes the annual salaries of all elected officials of the city, establishes the annual salaries of members of the City’s police and fire departments.
  - Council also has the authority to reduce, but not increase any other items in the city budget as submitted by the Mayor for its approval.

**City Council Members**
1st District
- Floyd Ball 749-8162
2nd District
- Sarah DiGangi 749-7630
3rd District
- Craig Dellinger 493-2811
4th District
- Bob Byrd 493-2322
5th District
- Steve McMichael 602-6606
At-Large
- Dave Cheviron 749-2211
At-Large
- Terry Werling 749-5609

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Indiana General Assembly
Back in Session

The State Legislature is now back in session and a great deal of proposed new laws will be introduced. Your city administration will be very active at the State House watching for bills that Could have an impact on cities and towns. You can watch the progress of any bills through the legislative process by visiting www.in.gov.

For questions, we encourage you to contact your representatives below:

**Senator Dennis Kruse**
- (800) 382-9467
- Email: s14@in.gov

**Representative Dave Heine**
- (800) 382-9841
- Email: h85@in.gov

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Visit the City of New Haven online at http://www.newhaven.in.gov